

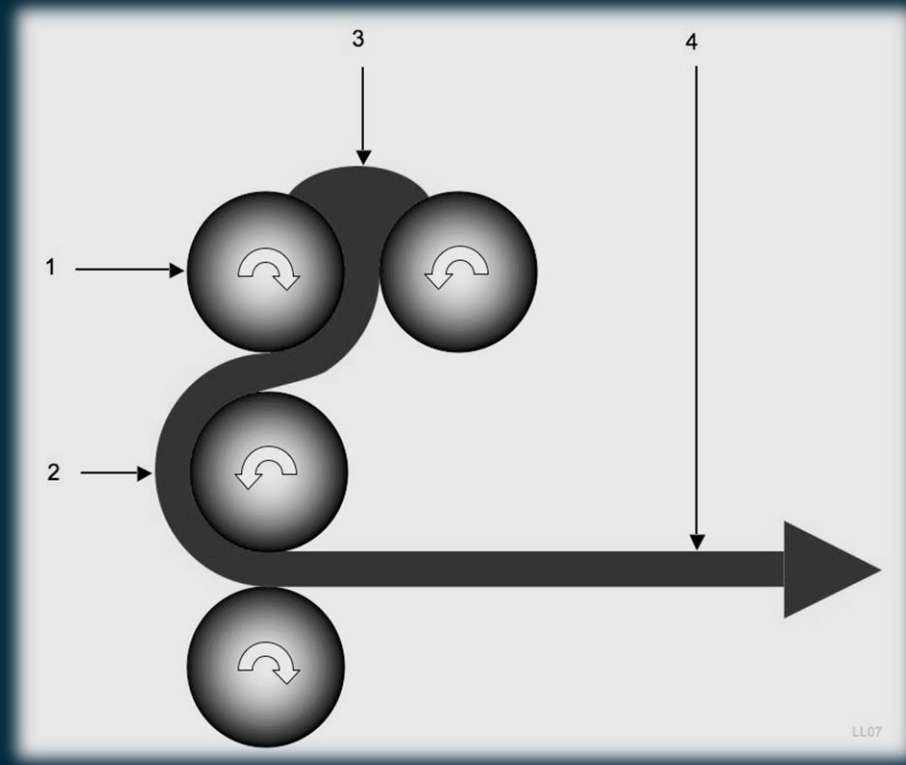
# An Update on the Educational Development Process

*Brad Eldridge, MAI - Douglas County, KS*  
*Willa Jessee, MSed - IAAO*



## Section 1

# SESSION INTRO



# Session Outline

- Learning theory
- First year of the educational development process
- Summary of Progress for IAAO Course Updates & Education Materials
- Expectations for the development of new courses
- A Fresh Look for IAAO Course 101
- Online Offerings



## Section 2

# LEARNING THEORY



**“...WE LIVE IN THE CONTEXT OF A  
GLOBAL LEARNING ECONOMY THAT  
REQUIRES US TO CONSTANTLY UPDATE,  
RETOOL, RETHINK, AND RELEARN.”**

***JEFF COBB***



**IAAO 2016**

82nd Annual International Conference on Assessment Administration

# Adult Learning Characteristics



# Learning Theories for Adults

- Action/Project Based
- Experiential
- Self Directed

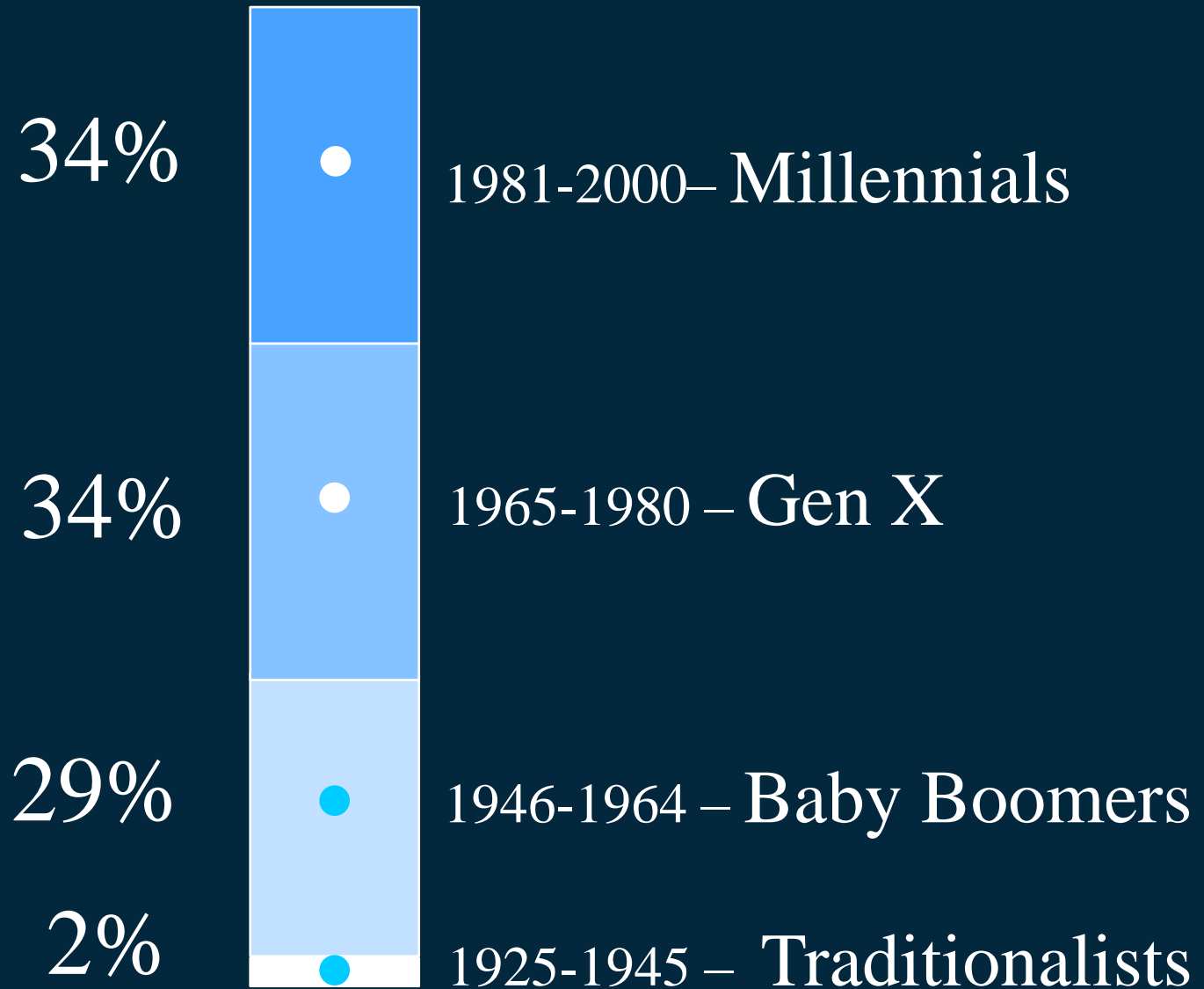


# DIFFERENCE BETWEEN THE COHORTS:





# Learning Difference between Cohorts:



# Differences between Cohorts: Baby Boomers



Individual learners  
Linear  
Lecture  
Books, cover to cover

# Differences between Cohorts:

## Baby Boomers



Recognition of  
Experience  
Practicing new skills  
Group Activities



Criticism  
Role Playing  
Authority



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# Differences between Cohorts:

## Gen X



Pods or module  
Books, access specific info  
Structured lecture + small  
group  
“Learning is Fun”

# Differences between Cohorts:

## Gen X



Asking questions  
Challenging  
material

Interaction/socializing

“non-value  
added” activity



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# Differences between Cohorts:

## Millennials



Constructivist environment  
Research in networked  
structure  
Heavy computer use  
Flexible, quick focus changes

# Differences between Cohorts:

## Millenials



“Edu-tainment”  
Multisensory  
Collaboration



Confronting  
people issues  
Asking for help



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# TRAINING TRANSFER:

## Work factors that can be controlled

Realistic training environment

Support – peer and supervisor

Opportunity to perform

Follow-up

Transfer Climate situational clues and consequences



Grossman and Salas, International Journal of  
Training and development 15:2, ISSN 1360-3736



# TRAINING TRANSFER:

## Trainee factors

Cognitive Ability

Self-efficacy

Motivation

Perceived utility of training



Grossman and Salas, International Journal of  
Training and development 15:2, ISSN 1360-3736

# FLIPPED CLASSROOM

Learners approach content  
outside of the classroom  
through reading, video,  
online  
discussion/assignments  
**PRIOR** to going to class

Concept engagement takes  
place in classroom with  
support from instructor.



# MICRO LEARNING:

Time to devote to Professional  
“Just enough” “Just in time”  
Development and Training?

24 minutes



# MICRO LEARNING:

Questions to consider:

—~~CAN~~ everything be taught in “bites”  
SHOULD



# GAMIFICATION:

**Application of Gaming theory  
and design elements in non-game  
concepts.**



# GAMIFICATION:



# GAMIFICATION:

**Progression-** Visualize Success incrementally

- **Levels-** Ramp up to unlock content
- **Points-** Increase the “value” of your work



# GAMIFICATION:

**Investment-** Pride in your work

- **Achievements-** Public Recognition
- **Appointments-** Check in for new content challenges
- **Collaboration-** work with others



# GAMIFICATION:

## Cascading Information- Continuous Learning

- **Discovery-** uncover new knowledge
- **Infinite Play-** continue until you become an expert
- **Synthesis-** Challenges require multiple skills to solve



## Section 3

# FIRST YEAR OF THE EDUCATIONAL DEVELOPMENT PROCESS



# METHODOLOGY:

Move from Word



# METHODOLOGY:

Move from Word into InDesign



# METHODOLOGY:

Move from Word into InDesign  
Test Metrics

What is the definition of the term “ad valorem”?

The learner will be able to define the term “ad  
valorem.”

# METHODOLOGY:

Move from Word into InDesign

Test Metrics

Write objectives from existing  
test questions

Map objectives to content

Refine Content

Refine Powerpoint



# METHODOLOGY:

Edit, edit, edit



# METHODOLOGY:

Move from Word into InDesign

Test Metrics

Write objectives from existing  
test questions

Map objectives to content

Refine Content

Refine Powerpoint

Edit, edit, edit





## Section 4

# SUMMARY OF PROGRESS FOR IAAO COURSE UPDATES & EDUCATION MATERIALS



# New/Revised Courses Currently Available

- *Update -*

- Course 101 - Fundamentals of Real Property Appraisal
- 171- Standards of Professional Practice and Ethics



# New/Revised Courses Currently Available

## Rewrite -

- Course 112 - Advanced Income Approach

# New/Revised Courses Currently Available

## *New*

- **Course 332 - Modeling Concepts**
- **Workshop 850 - CAE Case Study Review (2.5 days)**
- **Workshop 851 - RES Case Study Review (2.5 days)**
- **Workshop 852 - AAS Case Study Review (2.5 days)**



# New/Revised Courses/Workshops Almost Available to Offer

- Workshop 552/553 - Personal Property Auditing Workshops
- Workshop 854 - CMS Case Problem Review Workshop (2.0 days)



# New/Revised Courses/Workshops to be Available at the End of the Year

- **Course 333 - Modeling Application (SPSS or NCSS labs)**
- **Workshop 853 - PPS Case Study Review Workshop (2.5 days)**





# Surfing the Web

- IAAO Monthly Webinar Series - will be revealed September 20th
- *Online Education* - Starting with IAAO Course 101



# Study Guides



- Flashcards - Interactive PDF's can be downloaded, used offline and used as a study aid
- Softchalk Study Guides - Finished and in editing process



$$\Delta \mathbf{x} = \mathbf{x}_f - \mathbf{x}_i \quad \Delta \mathbf{v} = \mathbf{v}_f - \mathbf{v}_i$$

$$\bar{\mathbf{v}} = \frac{\Delta \mathbf{r}}{\Delta t} \quad \bar{\mathbf{a}} = \frac{\Delta \mathbf{v}}{\Delta t}$$

$$\mathbf{v} = \mathbf{v}_0 + \mathbf{a}t$$

$$\mathbf{x} = \mathbf{x}_0 + \mathbf{v}_0 t + \mathbf{a}t^2/2$$

$$v^2 - v_0^2 = 2\mathbf{a}(\mathbf{x} - \mathbf{x}_0)$$

$$\bar{\mathbf{v}} = \frac{\mathbf{v}_f + \mathbf{v}_i}{2} \quad \Delta \mathbf{x} = \bar{\mathbf{v}} \Delta t$$

$$v = |\vec{v}| = \sqrt{v_x^2 + v_y^2}$$

$$\theta = \tan^{-1}\left(\frac{v_y}{v_x}\right)$$

$$\theta = \cos^{-1}\left(\frac{v_x}{v}\right)$$

$$\theta = \sin^{-1}\left(\frac{v_y}{v}\right)$$

$$v_x = v \cos(\theta)$$

$$\mathbf{x} \rightarrow x, y \quad \mathbf{x}_0 \rightarrow x_0, y_0$$

$$\mathbf{v} \rightarrow v_x, v_y \quad \mathbf{v}_0 \rightarrow v_{0x}, v_{0y}$$

$$\mathbf{a} \rightarrow a_x, a_y$$

$$\theta = \tan^{-1}\left(\frac{v_y}{v_x}\right)$$

$$\theta = \cos^{-1}\left(\frac{v_x}{v}\right)$$

$$\theta = \sin^{-1}\left(\frac{v_y}{v}\right)$$

$$\mathbf{r} = r\hat{r}$$

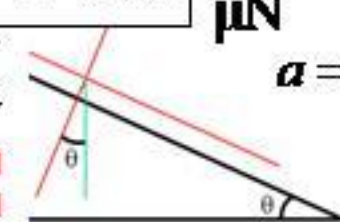
$$\mathbf{v} = \omega \mathbf{r}$$

$$\mathbf{a} = \alpha \mathbf{r}$$

$$\omega = \frac{\Delta \theta}{\Delta t} \quad \alpha = \frac{\Delta \omega}{\Delta t}$$

$$\omega = 2\pi f \quad f = \frac{1}{T}$$

$$\vec{F}_{\text{tot}} = m \vec{a}$$



$$\mu N$$

$$a = \frac{v^2}{R}$$

$$v = \sqrt{\frac{T}{\rho}}$$

$$v = \lambda f$$

$$I = \sum_i m_i r_i^2$$

$$\theta = \theta_0 + \omega_0 t + \frac{1}{2} \alpha t^2$$

$$\omega^2 - \omega_0^2 = 2\alpha(\theta - \theta_0)$$

$$L = r_{\perp} p = m v r_{\perp}$$

$$\tau = r_{\perp} F = r F_{\perp}$$

$$L = I \omega$$

$$\tau = I \alpha$$

$$\frac{1}{2} I \omega^2$$

$$\tau = I \alpha$$

$$\sum_i \vec{F}_i = 0 \quad \sum_i \vec{\tau}_i = 0$$

$$W = F d_{\parallel} = F_{\parallel} d$$

$$W_{\text{tot}} = \Delta(\text{KE})$$

$$\Delta U = -W_{\text{if}}$$

$$\frac{1}{2} k x^2 \quad \omega = \sqrt{\frac{k}{m}}$$

$$p = m v$$

$$\vec{P}_{\text{init}} = \vec{P}_{\text{final}}$$

$$\left( \sum_j m_j \vec{v}_j \right)_{\text{init}} = \left( \sum_j m_j \vec{v}_j \right)_{\text{final}}$$

$$E = K + U$$

$$E_i = E_f$$

$$\frac{1}{2} m v^2$$

$$x = A \cos(\omega t) \text{ or } A \sin(\omega t)$$

$$v = A \omega \sin(\omega t) \text{ or } A \omega \cos(\omega t)$$

$$a = A \omega^2 \cos(\omega t) \text{ or } -A \omega^2 \sin(\omega t)$$

$$\Delta Q = (\text{quant.}) C_{\text{cond}} \Delta T$$

$$\Delta Q_{\text{into}} = \Delta W_{\text{by}} + \Delta E$$

$$\frac{RT}{2} \bigg|_{\text{deg. freedom}} \quad C_P = C_V + R$$

$$\Delta S \geq 0$$

$$\Delta Q = l \Delta(\text{quant.})$$

$$PV = nRT$$

$$e = \frac{\Delta W}{\Delta Q} \quad e = 1 - \frac{T_L}{T_H}$$

$$P = \frac{F}{A}$$

$$M = \rho V \quad P_1 = P_2$$

$$\Delta P = \rho g \Delta h$$

$$B = \rho_{\text{liq}} V_{\text{disp}} g$$

$$M_e = 5.97(10)^{24} \text{ Kg}$$

$$R_e = 6.37(10)^6 \text{ m}$$

$$G = 6.67(10)^{-11} \text{ N m}^2/\text{Kg}^2$$

$$\frac{GM_e}{R_e} = g R_e$$

$$\frac{GMm}{r^2}$$

$$-\frac{GMm}{r}$$

$$M = \rho V \quad P_1 = P_2$$

$$\Delta P = \rho g \Delta h$$

$$B = \rho_{\text{liq}} V_{\text{disp}} g$$

$$A_1 v_1 = A_2 v_2$$

$$P + \frac{1}{2} \rho v^2 = \text{const.}$$

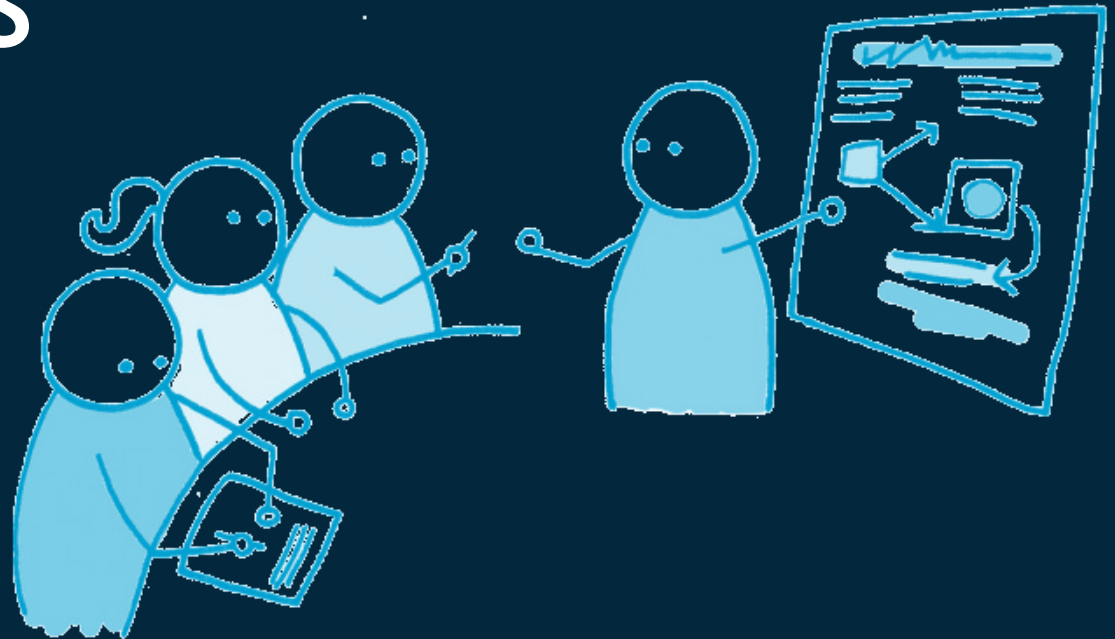
# Pipeline - Projects in Queue



- Update of Course 300 - Fundamentals of Mass Appraisal
- Update of Course 102 - Income Approach
- Workshop 158 - Highest & Best Use
- Ratio studies

## Section 5

# EXPECTATIONS FOR THE DEVELOPMENT OF NEW COURSES



# STANDARDIZATION

Format

Language

Appearance



## Section 6

# A FRESH LOOK FOR IAAO COURSE 101



# Course 101 Changes

- New design template offers a cleaner and contemporary look to the material
- Revised learning objectives that target concepts in the material
- Content mapped to the exam questions
- High level power point slides focusing on key items and improved illustrations
- Integrated instructor manual so instructors only need one manual





Course 101: Chapter 1

# Fundamentals of Real Property Appraisal

IAAO Professional Development Program



**INTERNATIONAL ASSOCIATION  
of ASSESSING OFFICERS**  
*Valuing the World™*

Discover  
List  
Value





## USPAP

### (Uniform Standards of Professional Appraisal Practice)

- Assessors/appraisers are professionals
- Professionals are accountable to a standard
- USPAP provides a standard





## Illustration 1-1: Developing a Tax Rate

The numerator in developing a tax rate is the **budget**.

$$\frac{\text{Budget}}{\text{Assessed Value}} = \text{Tax Rate}$$



## Illustration 1-1: Developing a Tax Rate

The denominator in developing a tax rate is the **total assessed value**.

$$\frac{\text{Budget}}{\text{Assessed Value}} = \text{Tax Rate}$$

## Illustration 1-1: Developing a Tax Rate

**Is this the same as  
market value?**

**What is an  
assessment ratio?  
(assessment level)?**





## Illustration 1-1: Developing a Tax Rate

**Assessed Value (AV) = Market Value (MV) X Assessment Ratio (AR)**

**Other ways of expressing the relationship:**

$$\text{Assessment Ratio (AR)} = \frac{\text{Assessed Value (AV)}}{\text{Market Value (MV)}}$$

$$\text{MV} = \frac{\text{AV}}{\text{AR}}$$



## Illustration 1-1: Developing a Tax Rate

$$\text{Assessment Ratio} = \frac{\text{Assessed Value}}{\text{Market Value}}$$



## Illustration 1-1: Developing a Tax Rate

$$\text{Assessment Ratio} = \frac{\$320,000}{\$800,000}$$





## Illustration 1-1: Developing a Tax Rate

If your calculator doesn't handle billions, simply drop the same number of zeroes from the numerator and denominator before you divide.

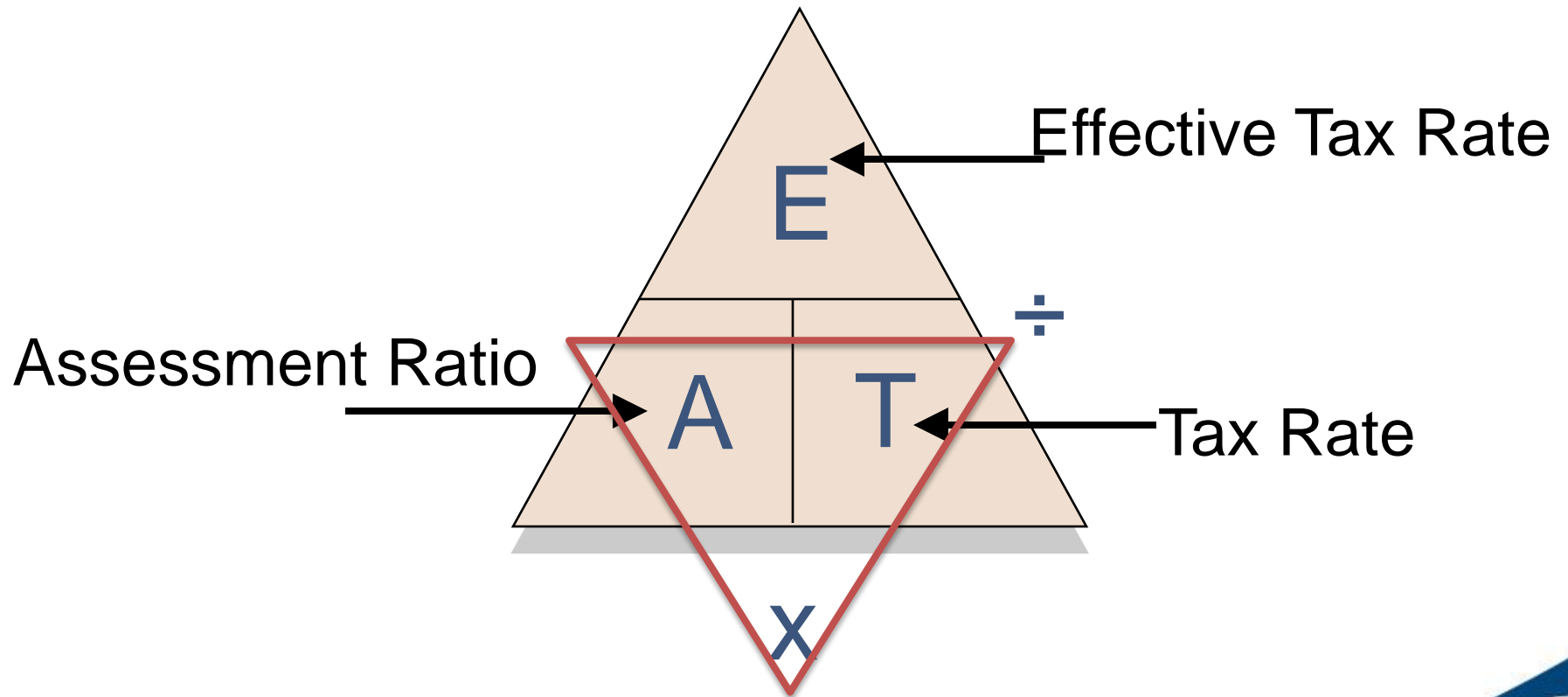
$$\left( \frac{500,000,000}{10,000,000,000} = \frac{500,000}{10,000,000} = \frac{500}{10,000} = \frac{5}{100} = .05 \right)$$



# Demonstration1-1 Effective Tax Rate

## Effective Tax Rate Formula – EAT Triangle

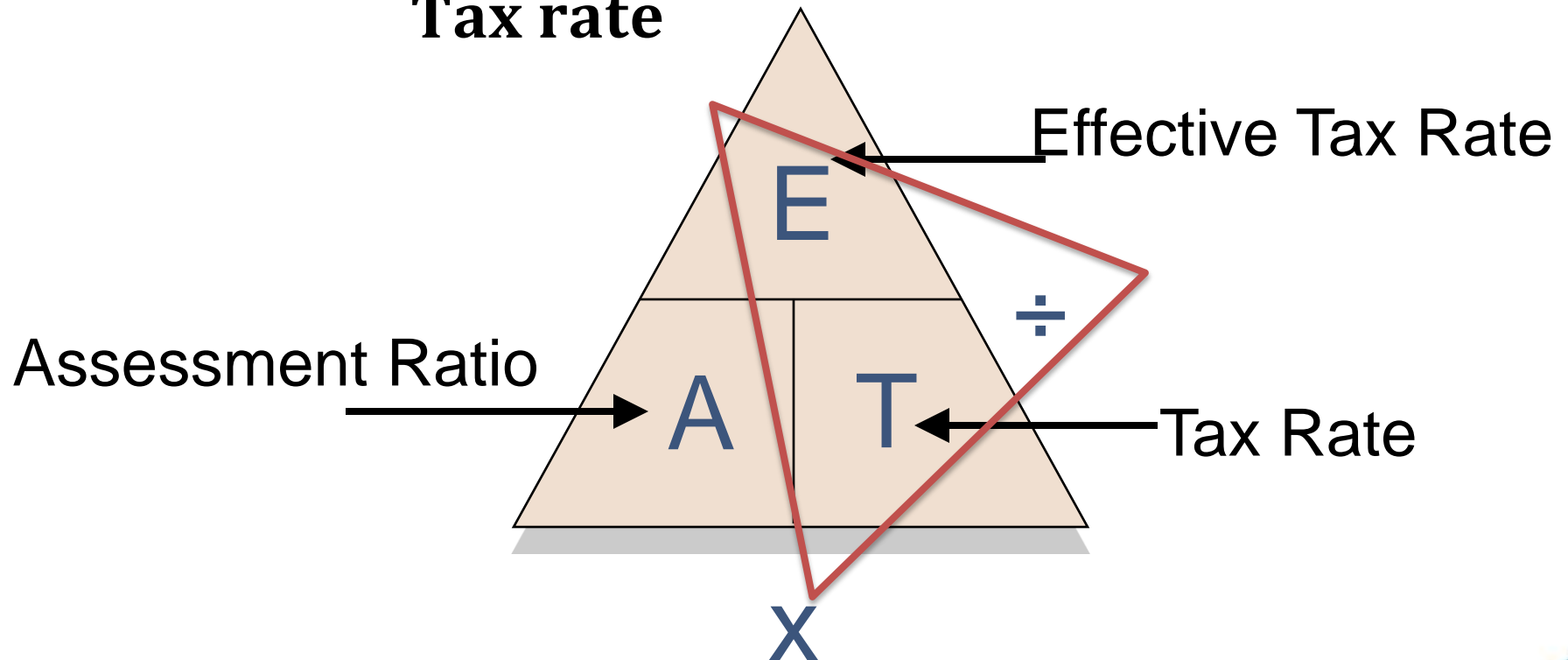
Effective Tax Rate = Tax rate X Assessment Ratio.



# Demonstration1-1 Effective Tax Rate

## Effective Tax Rate Formula – EAT Triangle

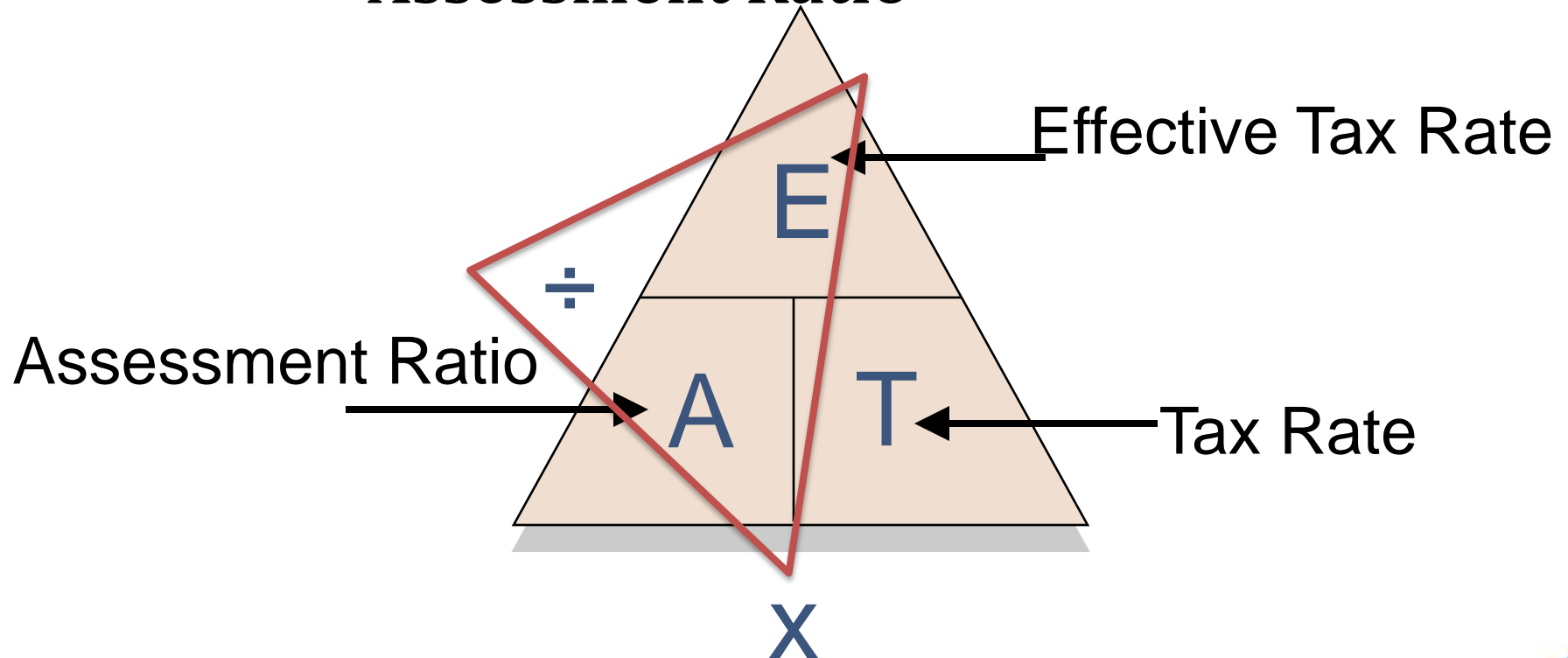
$$\frac{\text{Effective Tax Rate}}{\text{Tax rate}} = \text{Assessment Ratio}$$



# Demonstration1-1 Effective Tax Rate

## Effective Tax Rate Formula – EAT Triangle

$$\frac{\text{Effective Tax Rate}}{\text{Assessment Ratio}} = \text{Tax Rate}$$



# Classes of Property

## Residential





# Classes of Property

Residential  
Commercial



# Classes of Property

Residential

Commercial

Industrial



# Classes of Property

Residential

Commercial

Industrial

Agricultural





# Concepts of Property and Property Rights

## Sell





# Concepts of Property and Property Rights

**Sell**

**Lease or Rent**



# Concepts of Property and Property Rights

**Sell**

**Lease or Rent**

**Use**



# Concepts of Property and Property Rights

**Sell**

**Lease or Rent**

**Use**

**Give Away**



# Concepts of Property and Property Rights

**Sell**

**Lease or Rent**

**Use**

**Give Away**

**Enter or Leave**



# Concepts of Property and Property Rights

**Sell**

**Lease or Rent**

**Use**

**Give Away**

**Enter or Leave**

**Refuse to do any of these**





# Government Restrictions on Property Ownership

## Taxation



# Government Restrictions on Property Ownership

Taxation

Eminent Domain

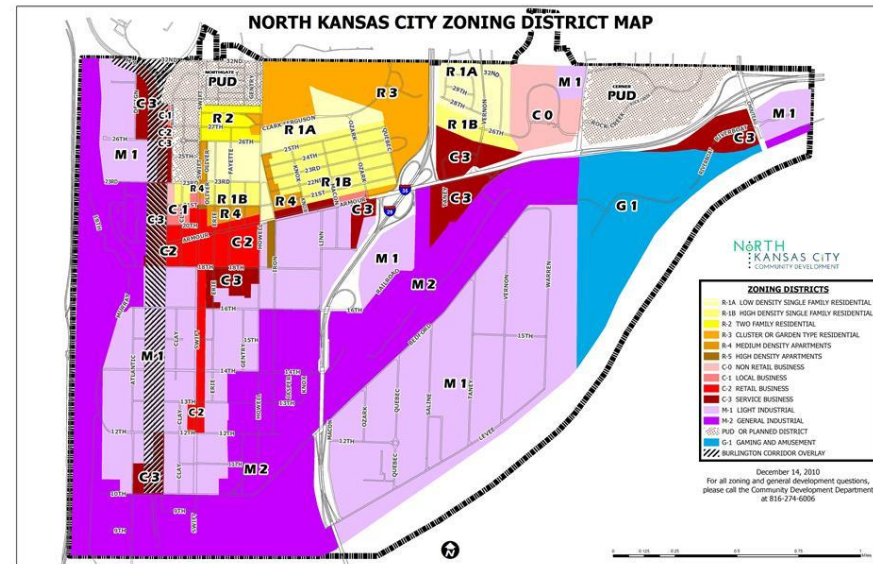


# Government Restrictions on Property Ownership

Taxation

Eminent Domain

Police Power





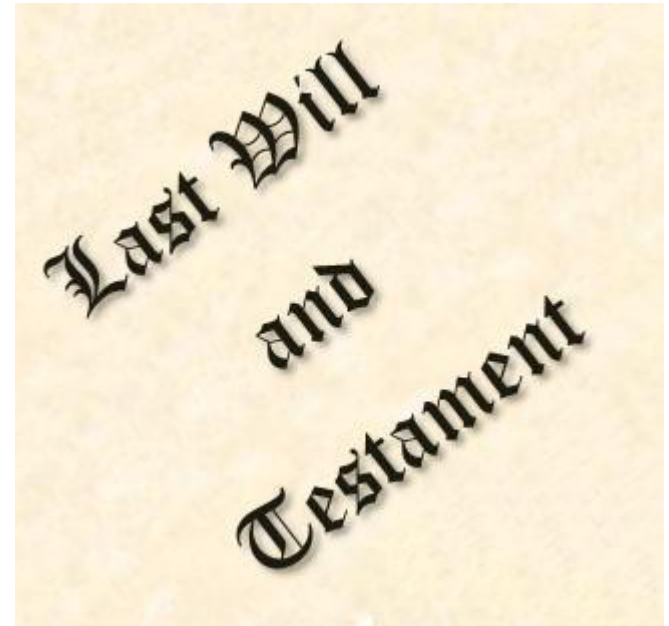
# Government Restrictions on Property Ownership

Taxation

Eminent Domain

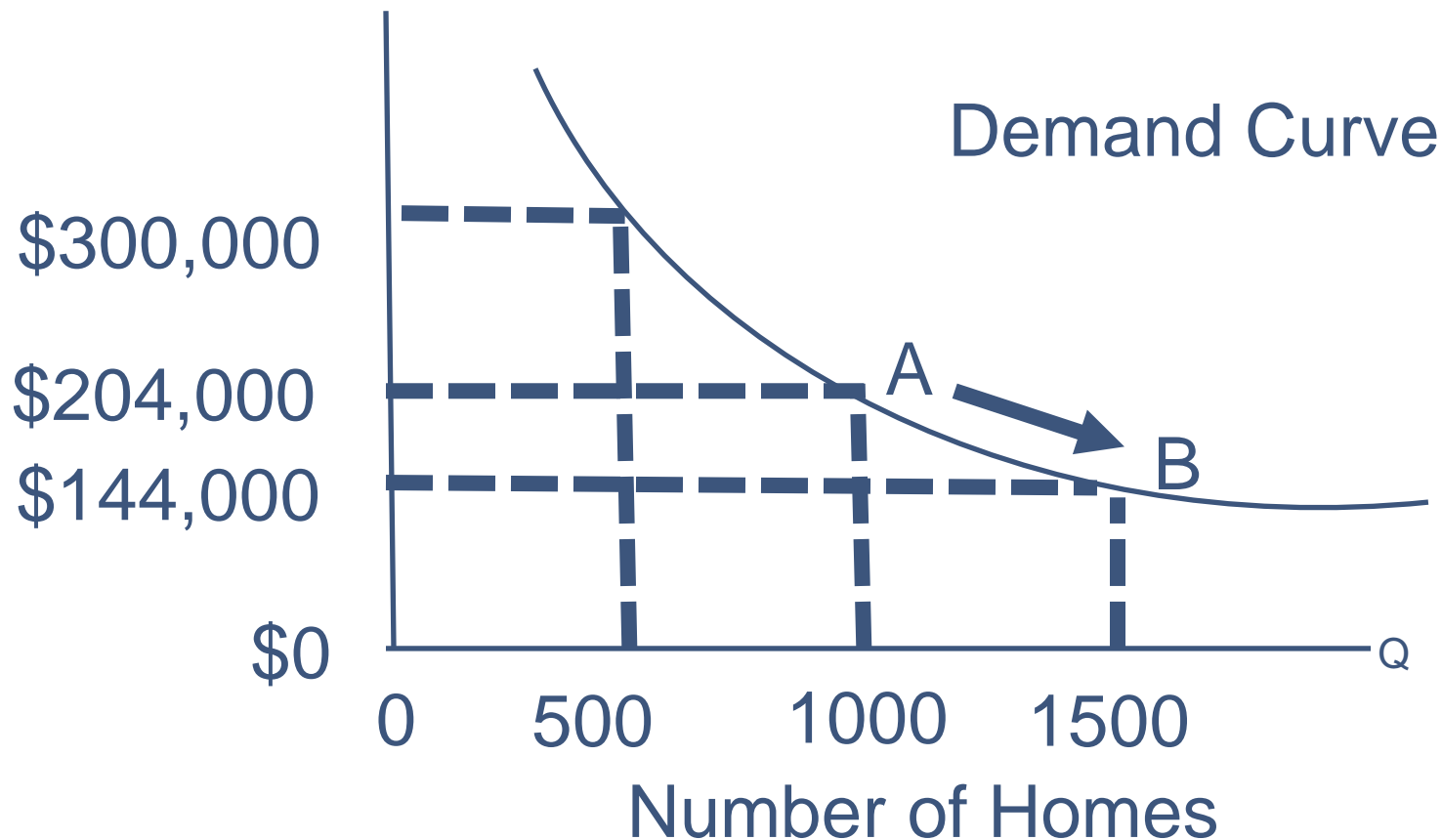
Police Power

Escheat



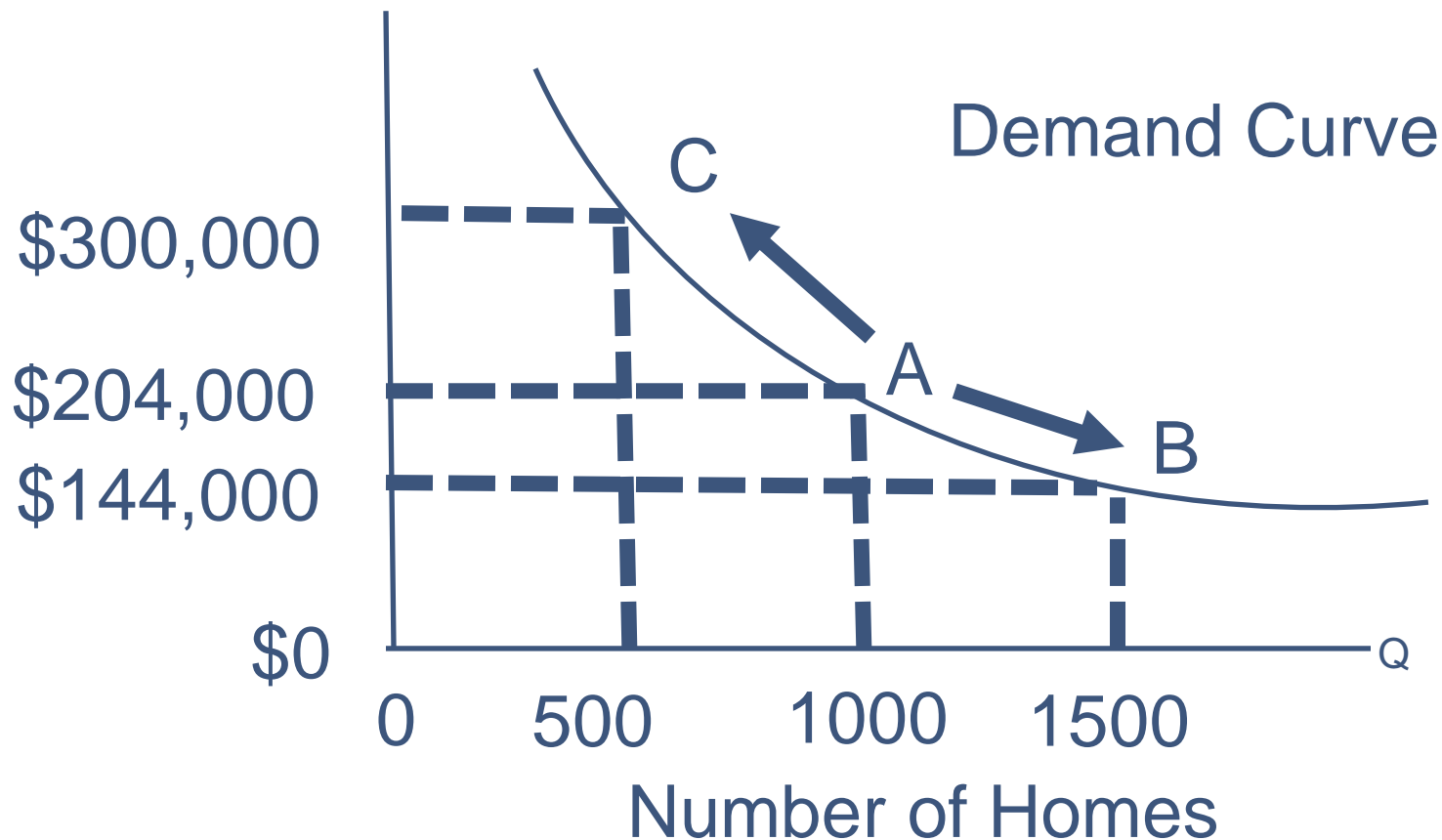
## Illustration 1-3

### Change in Quantity Demanded

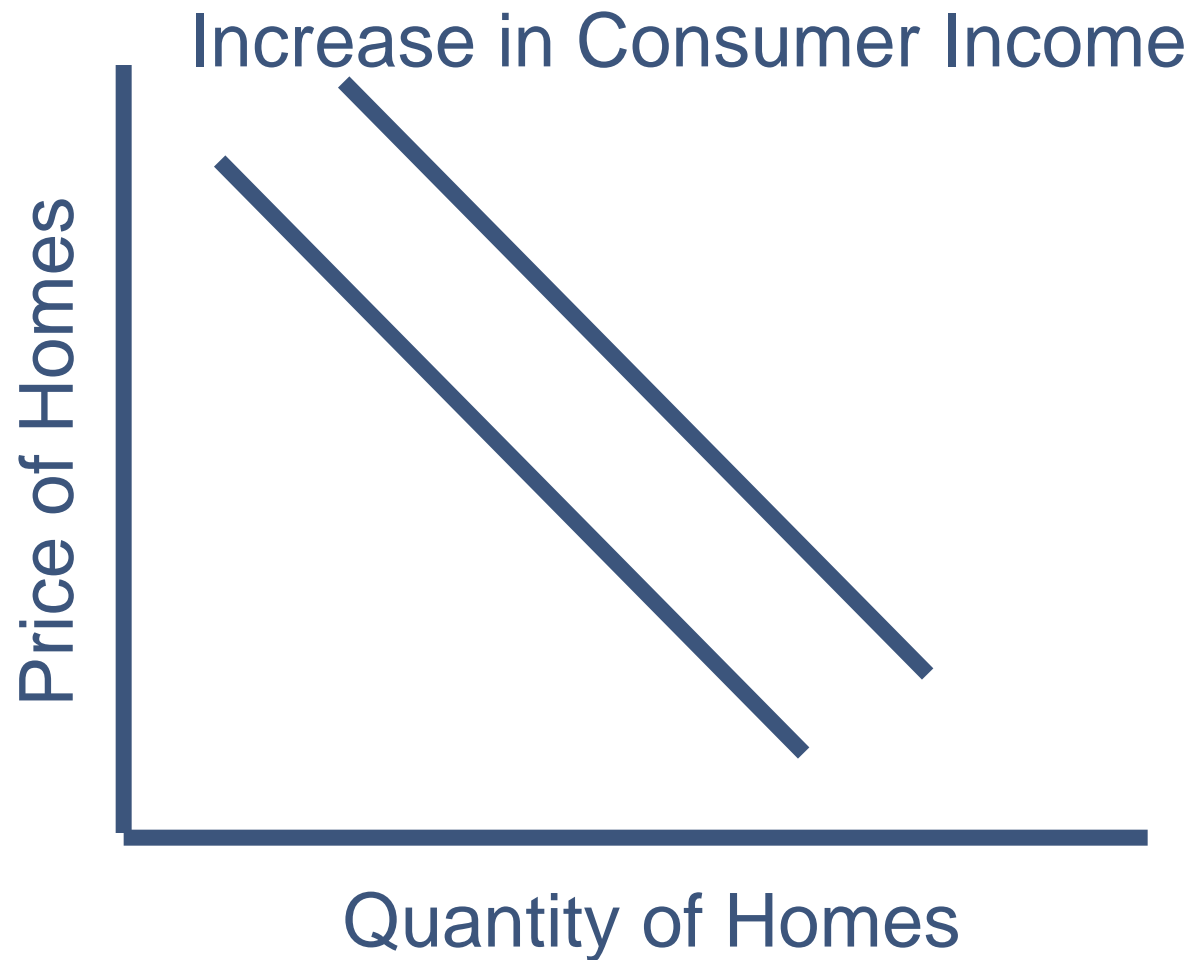


## Illustration 1-3

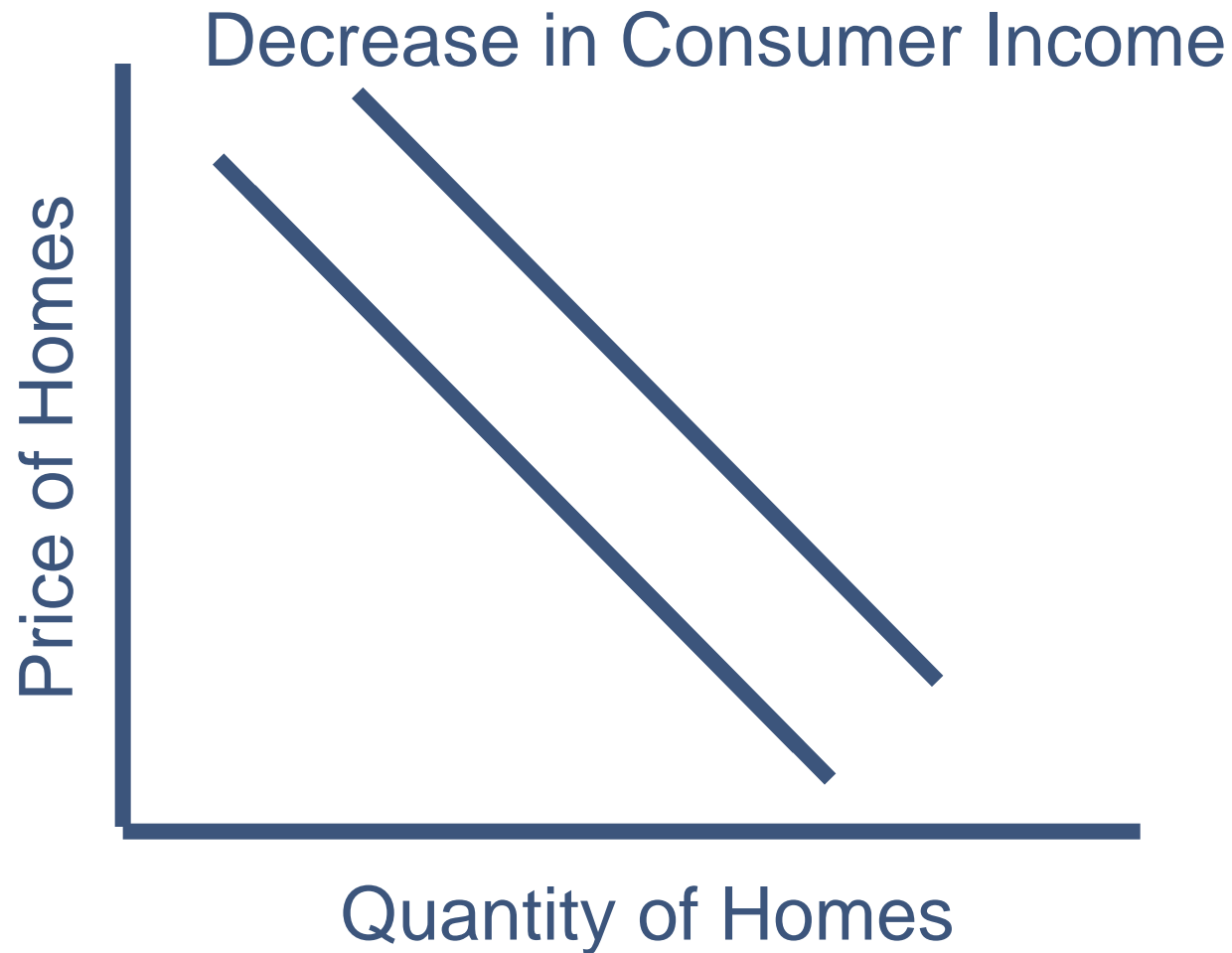
### Change in Quantity Demanded



## Illustration 1-4

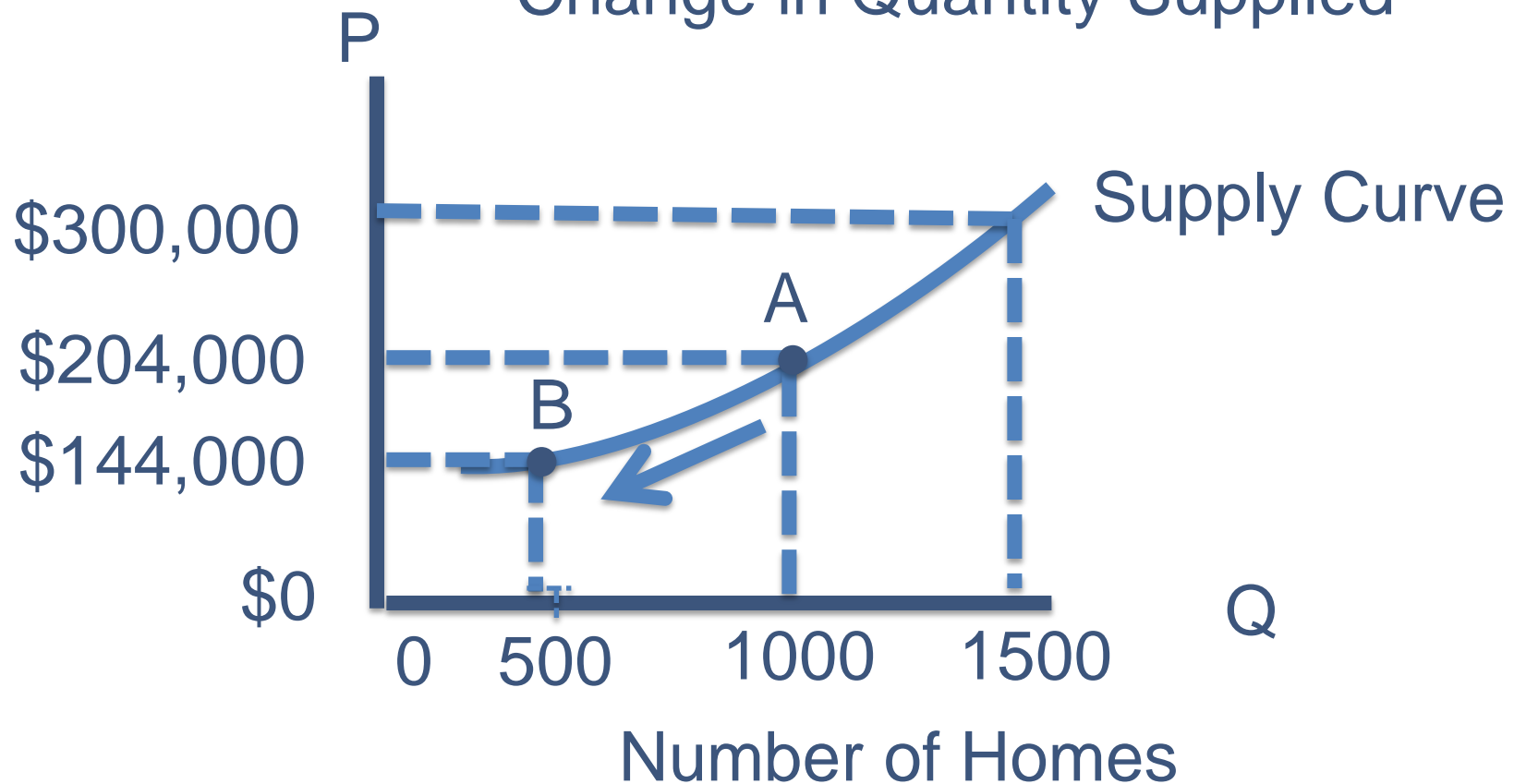


## Illustration 1-4



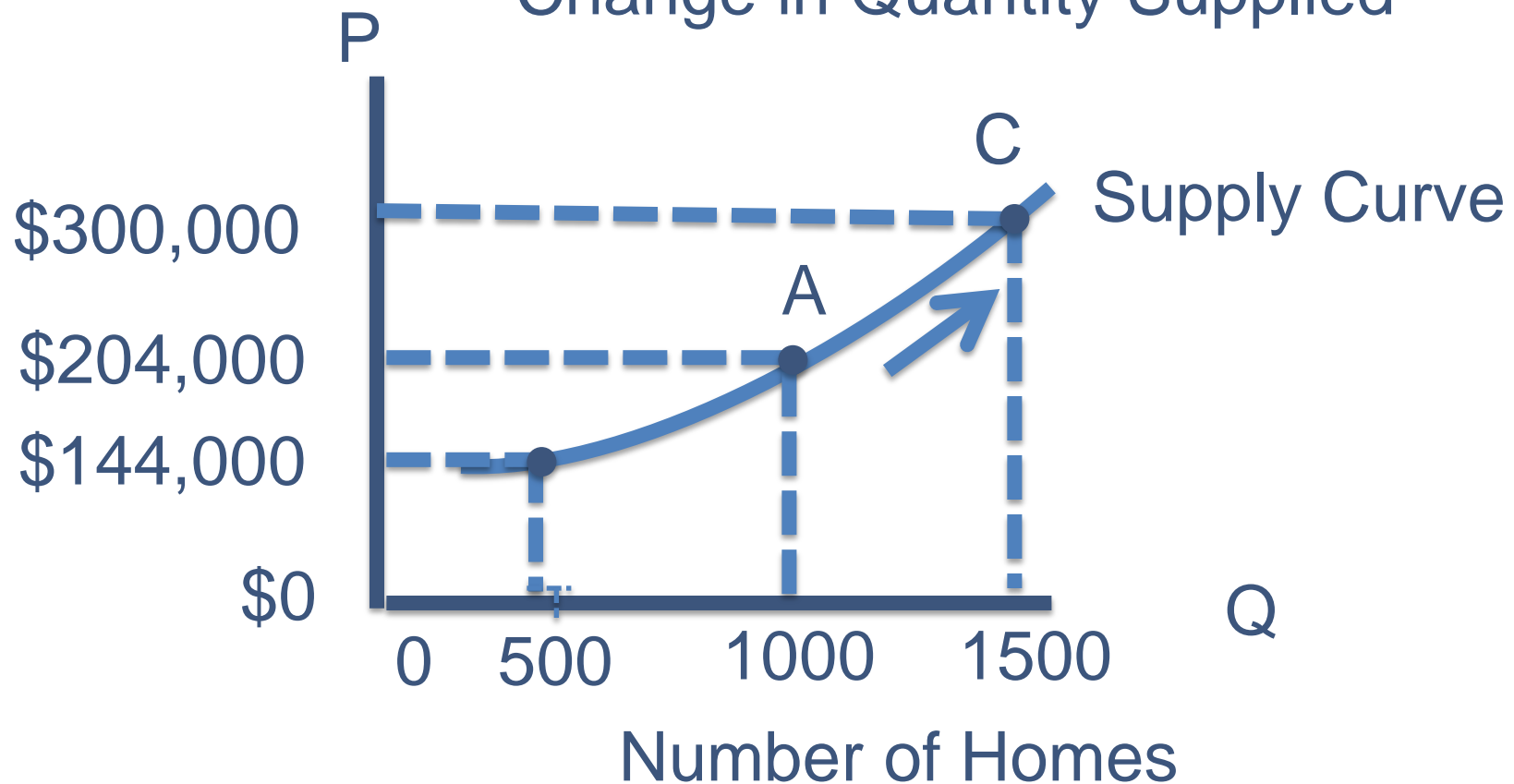
## Illustration 1-5

### Change in Quantity Supplied



## Illustration 1-5

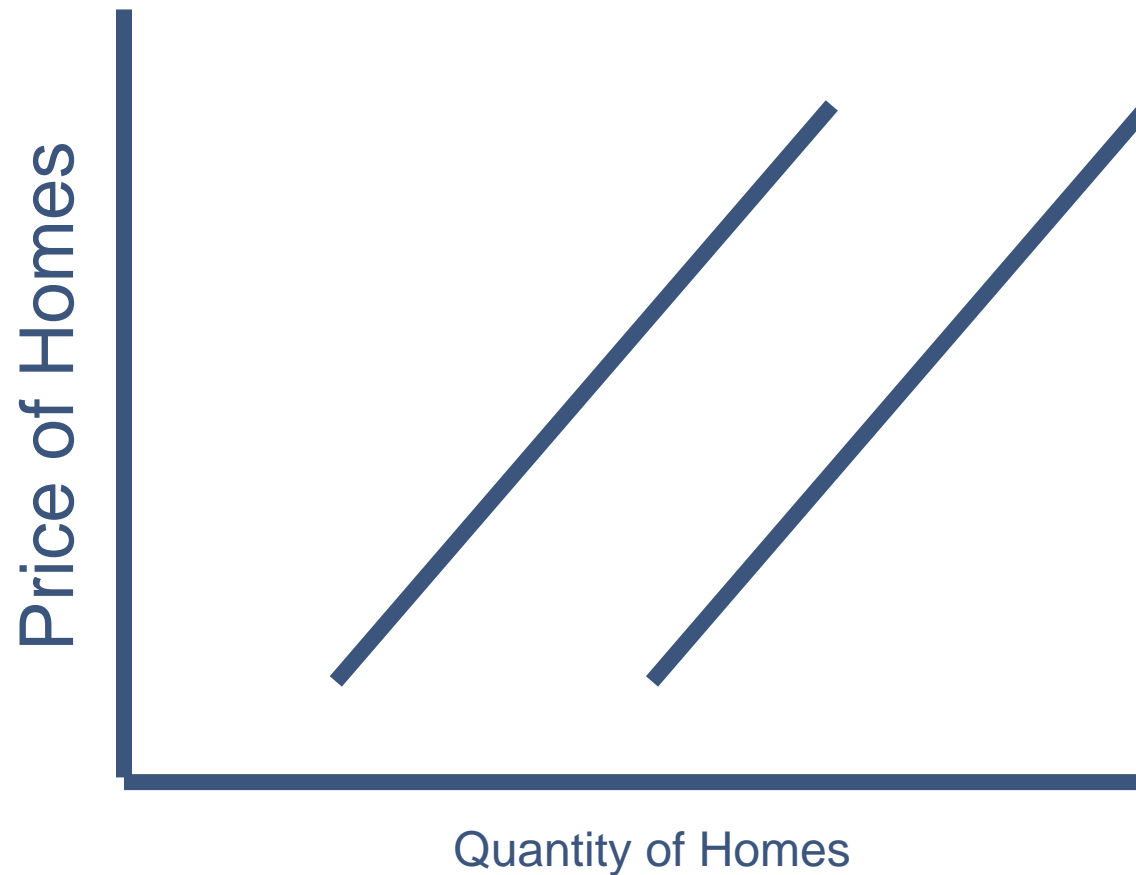
### Change in Quantity Supplied





## Illustration 1-6

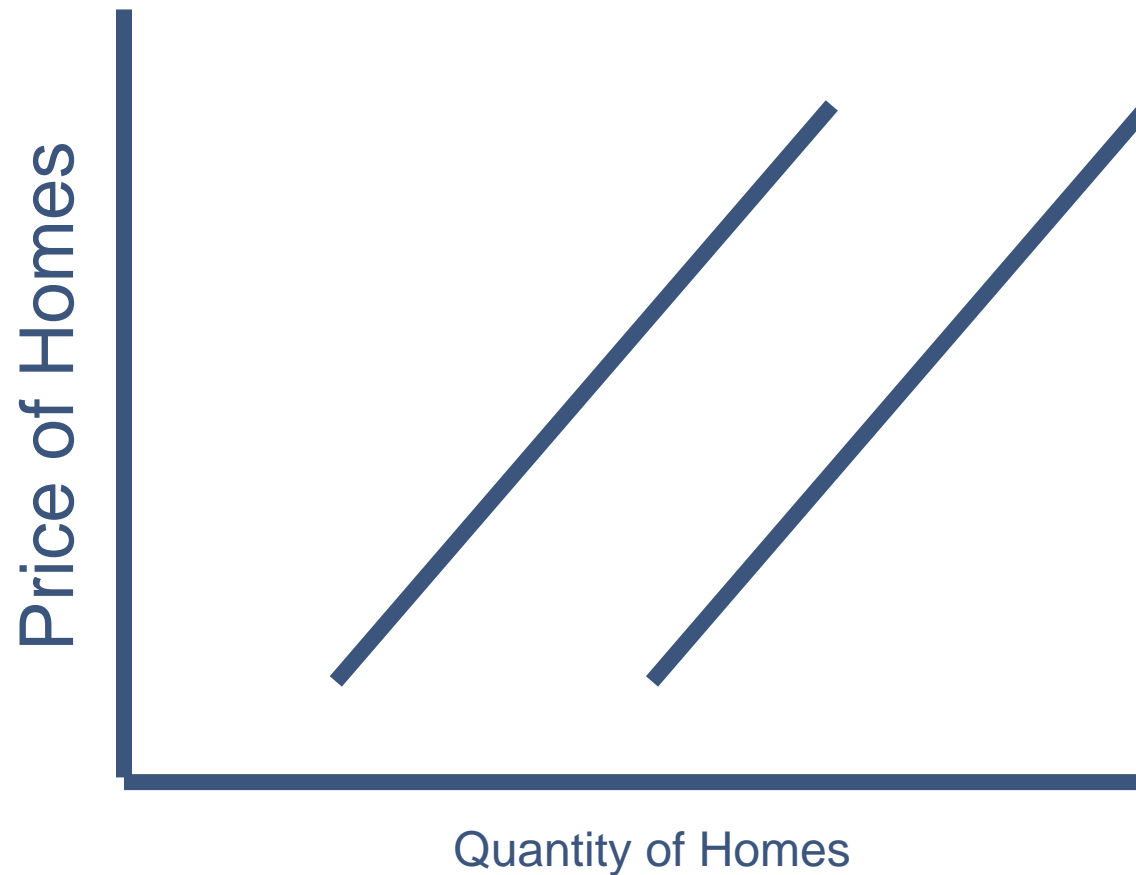
### Decrease in Supply





## Illustration 1-6

### Increase in Supply





# The Appraisal Process

## Step One: Definition of the problem

Where

What

Why

When

How

## Step One: Definition of the problem

Identify property to be appraised

Determine property rights to be appraised

Define purpose and intended use of the appraisal

Specify the date of appraisal

Define the type of value



# The Appraisal Process

Step One: Definition of the problem

**Step Two: Determine the Scope of Work**



# The Appraisal Process

Step One: Definition of the problem

Step Two: Determine the Scope of Work

**Step Three: Preliminary survey and planning**

**Estimate tentative or final Highest and Best Use**

**Determine which data will need to be collected**

**Consider the 3 approaches to value**

**Allocate time and resources**



# The Appraisal Process

Step One: Definition of the problem

Step Two: Determine the Scope of Work

Step Three: Preliminary survey and planning

**Step Four: Collect Data**

**General**

**Specific**

**Comparative**



# The Appraisal Process

Step One: Definition of the problem

Step Two: Determine the Scope of Work

Step Three: Preliminary survey and planning

Step Four: Collect Data

**Step Five: Highest and Best Use Analysis**

**Value as if vacant AND as if improved**





# The Appraisal Process

Step One: Definition of the problem

Step Two: Determine the Scope of Work

Step Three:- Preliminary survey and planning

Step Four: Collect Data

Step Five: Highest and Best Use Analysis

**Step Six: Apply Approaches to Value**



# The Appraisal Process

Step One: Definition of the problem

Step Two: Determine the Scope of Work

Step Three: Preliminary survey and planning

Step Four: Collect Data

Step Five: Highest and Best Use Analysis

Step Six: Apply Approaches to Value

**Step Seven: Determine value**

# IAAO Annual Conference

Tampa, Florida

August 28-31, 2016



82nd Annual International Conference on Assessment Administration